



Welcome to Flambeau Hospital

Visitor Information

Contacting Nursing:

Patients and families can get immediate assistance by using a call button next to a patient's bed.

Waiting Areas:

Public waiting areas are located throughout the hospital. Please contact a member of your care team to determine best location.

Telephone Access:

For Local Calls: Dial (8) to access an outside line. Dial your desired local number.

For Long Distance: Dial (8), then (0), which will connect you with an outside operator. All long distance calls need to be placed as collect calls or by using a phone card.

Cafeteria:

The cafeteria is open daily. Vending machines for snacks are located in the front lobby, cafeteria and near the nurse's station. Please ask any Flambeau associate if you need assistance finding vending.

Cafeteria hours are:

Breakfast: 7:00 am - 9:30 am
(yogurt bar, muffins)
Lunch: 11:30 am - 1:15 pm
Dinner: 5:15 pm - 6:15 pm

If your dietary needs do not meet the above times, please ask a Flambeau Hospital Associate if you need assistance finding the vending machines.

Visitor Guidelines:

- To ensure a healing atmosphere, visitors should maintain a quiet environment and avoid any unnecessary noise.
- To maintain health and hygiene, visitors are asked to dress appropriately and must wear shirts and shoes.
- For safety purposes, visitors are encouraged to stay in the patient's room, public waiting areas or the cafeteria.
- When bringing gifts of food or drink, visitors should first check with the nurse to ensure patient safety. In addition visitors are requested to NOT bring any products containing latex (rubber balloons etc....).
- When visiting, if the patient's door displays a stop sign with instructions for "Isolation Precautions", visitors should check with the nurse to ensure necessary protective actions are taken.
- For the safety of patients and their friends and families, visitors with a fever, cold, sore throat or any contagious disease should not visit.
- Visitors may be asked to leave the room during tests or treatments, based on the patient's discretion. Flambeau Hospital reserves the right to restrict visiting if it is determined that the presence of the visitors is counterproductive to the patient's care and treatment.

Visiting Hours:

Visiting hours for family are open. Family members are generally allowed to visit at any time. Visiting hours for friends are encouraged between 8:00 am and 8:00 pm. The patient determines their definition of family.

For patients in the Intensive Care Unit (ICU); depending on how sick the patient is, the ICU nurse may limit the number of visitors and the duration of the visit.

Children may visit if they are accompanied and supervised by an adult other than the patient and are free from illness.

Smoking Policy:

Visitors and patients may not smoke anywhere on the medical campus which includes inside or outside the building and personal vehicles parked on the campus. This includes e-cigarettes.



Flambeau Hospital

A Service of Marshfield Clinic
and Ministry Health Care