



MINISTRY  
Saint Joseph's Hospital



COMMUNITY  
BENEFIT IMPLEMENTATION STRATEGY  
Fiscal Year 2013

# Communities We Serve



611 Saint Joseph Avenue, Marshfield, Wisconsin 54449

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## Ministry Saint Joseph's Hospital Community Benefit Implementation Strategy

Fiscal Year 2013 - 2016

Ministry Saint Joseph's Hospital has been meeting the health needs of area residents for more than 100 years. Founded by the Sisters of the Sorrowful Mother in 1890 to serve the poor and sick, Ministry Saint Joseph's Hospital continues to carry out its mission "to further the healing ministry of Jesus by improving the health and well-being of all people in our community."

Ministry Saint Joseph's Hospital is a member of Ministry Health Care. As a tertiary teaching hospital licensed for 504 beds, we serve individuals from more than 20 counties in the state. The majority of our patients, however, come from a three-county area — Wood, eastern Clark and western Marathon counties.

This report summarizes the plans for Ministry Saint Joseph's Hospital to sustain and develop new community benefit programs that 1) address prioritized needs from the Fiscal Year 2013 Community Health Needs Assessment (CHNA) conducted by the Hospital, and 2) respond to other identified community health needs.

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### Target Areas and Populations

The three county primary service area of Ministry Saint Joseph's Hospital is rural in nature. The population is primarily Caucasian with a small Hispanic population. Census data indicates nine to 14 percent of the population is living in poverty within the three counties.

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### How the Implementation Strategy Was Developed

The Implementation Plan was developed via analysis of community assessment data and dialog with hospital and community leaders. A matrix was established, listing all the programs and services the hospital provides, that meets one of the identified needs. Each program will be reviewed and updated annually to determine its impact on the health issue.

Gaps in services were identified and strategies developed to further define the problem and create partnerships to address the issues.

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### Identified Needs and How Priorities Were Established

Ministry Saint Joseph's Hospital, in collaboration with Riverview Hospital and Wood County Health Department, conducted a community health needs assessment (CHNA). In addition, data from the Clark County Health Rankings, Wood County Health Rankings and the Marathon County LIFE report were reviewed in order to further define the health needs within our larger service area. Hospital leaders also reviewed key data elements from admissions.

Ministry Saint Joseph's Hospital identified the following critical health issues to be addressed throughout the next three years:

1. Chronic Disease and Obesity Prevention and Management
2. Healthy Growth and Development of Youth and Adolescents
3. Falls Prevention
4. Improved Access to Health Care

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## Description of What Ministry Saint Joseph's Hospital Will Do to Address Community Needs

A matrix was created to gather data on all programs and services currently provided by the hospital for the community. An assessment of each program was completed to determine if an impact on one of the health risk is achieved.

To address the ongoing issue of access to health care, Ministry will continue to provide care to all, regardless of ability to pay. In 2011, Ministry Saint Joseph's Hospital provided \$10.8 million in charity care.

Members of each Wood County priority have been meeting to address the issues identified in the Wood County Assessment. A hospital leader serves on each of these teams to further collaborate on these health issues.

Ministry Saint Joseph's Hospital has been providing grants to programs and services that meet the mission of the Sisters and serve the poor. The granting process was modified to begin addressing the identified health needs. Programs funded had to impact one of the four identified health issues. In addition, all programs funded required partnership in addition to the funding from the community and Ministry Saint Joseph's Hospital.

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## Action Plans

### 1. Access to Health Care

- a. Partner with St. Vincent de Paul Free Medical Clinic with funding, staffing, equipment and leadership needs to provide care and prescriptions to low income residents in Wood County.
- b. Assist Indianhead Community Action Program in their efforts to provide free prescriptions to low income residents in Clark County.

### 2. Healthy Growth and Development of Youth/Adolescents

- a. Partner with the Health Department in their efforts to reduce smoking amongst teens and pregnant women.
- b. Provide funding for the Health Department's Healthy Smiles program, which provides sealants to all second grade students in Wood County.
- c. Continue the hospital's Healthy Birth Program, which works with teen parents to improve their parenting skills and knowledge to improve outcomes for their children.
- d. Continue several pediatric programs working with community resources to ensure children with chronic disease and disabilities are integrated with available resources.
- e. Continue partnership with Opportunity Development Center to provide job training opportunities to youth with disabilities.
- f. In partnership with area schools, provide job shadowing and volunteer opportunities to young students to help them understand work life skills needed.

### 3. Falls Prevention

- a. Expand community programs on balance and falls prevention, through our Senior Steps Program and rehab services community education program.
- b. Provide education on safety within the home to patients at discharge to those at risk for falls.
- c. Partner with agencies that provide in-home assessments for at risk elderly to prevent falls and other accidents in the home.

#### 4. Chronic Disease and Obesity Prevention and Management

- a. Our diabetes educators connect patients with diabetes to resources and support to ensure continued management of their diabetes. In addition, all diabetes patients without ability to pay for testing supplies are given a 30-day supply of materials.
- b. The hospital's Home Delivered Meals Program provides a nutritious meal to low income shut-ins to ensure they maintain a healthy diet.
- c. St. Vincent de Paul, in partnership with Ministry, began a Diabetic Clinic Night to focus on this complicated chronic disease.
- d. The hospital calls each patient after discharge to ensure patients have their follow-up appointment scheduled with their physician. They also ensure they are following their chronic disease management programs.
- e. Wound care management has become an increasing chronic issue, and hospital leaders will work with specialists on determining gaps and potential services that could be provided to these patients.
- f. Dietitians from Ministry Saint Joseph's Hospital have worked extensively with local schools on providing healthy, yet appealing food options for their students.

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#### Next Step for Priorities

Measureable goals for each priority will be developed with identified partners. Ministry Saint Joseph's Hospital will continue to serve on each of the Wood County health teams to assist in the achievement of the Wood County Health Department goals and objections, which are closely aligned with Ministry's priorities.

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#### Priority Needs Not Being Addressed and the Reasons

A plan has been developed which will focus on each of the identified priorities. However, there are two other Ministry hospitals within our service area — Ministry Saint Clare's Hospital in Marathon County and Ministry Our Lady of Victory in Clark County. Each of these hospitals will work with their county health department on their identified needs. Ministry Saint Joseph's Hospital will partner with these hospitals on efforts that cross our service areas.

We will work with other health care providers, such as those at Riverview Hospital and Marshfield Clinic, within in our service area to further collaborate to improve outcomes, not lead the initiatives.

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**Approval**

Annually, the Ministry Saint Joseph's Hospital Board of Directors, which includes community representatives from Wood, Clark and Marathon counties will review the prior fiscal year's Community Benefit Report and approve the Community Benefit Implementation Strategy for addressing priorities identified in the most recent Community Assessment and other plans for community benefit. This report was prepared for the April, 2013 meeting of the Board.

Board of Directors Approval:

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By Name and Title

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Date